

Social Welfare Services

The program supports children, young people, individuals and families so that they can enhance their independence, safety, self-esteem and quality of life within the community.

Caseworkers coordinate and advocate access to services for individuals and families. They also provide counselling/intensive or crisis casework and support/therapeutic intervention to individuals and families.

Court support is offered to those living in a domestic violence situation.

Emergency Relief Services

Clients who are experiencing a financial crisis are provided with information and referrals to appropriate services. They are also provided with practical, physical and material assistance and related support through the provision of vouchers for food, electricity, gas, water and telephone accounts.

Material aid including food parcels, may also be provided.

These are free services.

Contact details

1. Financial Counselling
2. Financial Counselling for Problem Gamblers
3. Migrant and Settlement Services

2 Dickson Avenue
West Ryde, NSW 2114

Phone : 9858 1377
Fax : 9804 7743

Social Welfare Services

12 Lakeside Road
Eastwood

Phone : 9858 3222
Fax : 9858 4286

12 Lakeside Rd
Eastwood 2122
Phone: 9858 3222
Fax: 9858 4286
Email: :administration@ccas.org.au
Website: www.ccas.org.au

ABN 27 755 348 253

The logo for Christian Community Aid (CCA) features the lowercase letters 'cca' in a bold, blue, sans-serif font.

CHRISTIAN COMMUNITY AID

Serving the Community

Counselling and Support Services

- Financial Counselling
- Financial Counselling for Problem Gamblers
- Migrant & Settlement Support
- Social Welfare

Epping Eastwood & Ryde Areas

Financial Counselling

Financial counselling is a confidential community service which assists people who are experiencing financial difficulties or who need information relating to credit and debt.

The service always strives to maintain the dignity of clients and encourages self reliance. It offers assistance with financial, business, and para-legal matters as well as provides skill in money management.

Workshops and seminars are provided to the community on issues relating to credit.

Tax help is provided between the months of July and October every year.

Financial Counsellors

Financial Counsellors are qualified staff and volunteers, who are members of the Financial Counsellors' Association of NSW.

Face to face interviews are confidential, supportive and non-judgmental.

This is a free service.

Financial Counselling for Problem Gamblers

Financial counselling for problem gamblers is a confidential community service which assists people for whom gambling is no longer fun and entertainment but has become a problem in their lives.

If you or one of your family members or friends think you have a gambling problem, getting information from someone who understands problem gambling can be very beneficial.

The service provides :

- Counselling and ongoing support for couples and families affected by problem gambling;
- Referral to financial counselling and other relevant services;
- Community education to raise awareness about problem gambling and its consequences;
- Weekly support groups

This is a free service.

Migrant and Settlement Services

Migrants receive assistance with settlement issues, advocacy, referral and information services.

They also assist with access to culturally and linguistically appropriate mainstream services.

Clients receive assistance with housing, education, employment, financial problems, Centrelink payments, immigration information, English classes, volunteering and cultural expos.

Clients are assisted to become self-reliant and able to participate in Australian society as soon as possible after arrival. They are also encouraged to participate in the wider Australian community advocating for their own needs.

This is a free service.

These programs operate from the CCA West Ryde office. See contact details overleaf.